Consulting Session Terms

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These terms apply when you book and pay for a consulting session with BOTTEGA612 LTD, trading as 612 Studio, a company registered in England and Wales with company number 17053664 and registered office at 4th Floor, Silverstream House, 45 Fitzroy Street, London W1T 6EB ("we", "us"). "You" means the person or business that books. Sessions are for business purposes only.

1. The session

1.1 A session is 60 minutes of advice from Simon Luo, on a call at the time you book.

1.2 It is advice only. It includes no deliverables, written work, code, design or other production work. You decide whether and how to act on our advice. Any other work needs a separate agreement.

2. Payment

2.1 You pay the price shown on the booking page in full when you book. Your booking is confirmed when payment succeeds.

3. Rescheduling, cancelling and unused time

3.1 You can reschedule, or cancel for a full refund, up to 2 calendar days (48 hours) before the session starts. Use the link in your booking confirmation or email simon@612.studio.

3.2 If you cancel after that, or do not join, the fee is not refunded. A session you do not join counts as given.

3.3 If you join late or leave early, the unused time is not refunded or carried over.

3.4 If we cancel or move the session, you can choose a new time or a full refund. If we start late or end early, we will make up the time or refund the unused part.

4. Liability

4.1 We give the session with reasonable care and skill.

4.2 Our total liability in connection with a session is limited to the greater of the fee you paid for it and the amount our insurance pays for the claim.

4.3 We are not liable for indirect or consequential loss, or for loss of profit, revenue, business, data or opportunity.

4.4 Nothing in these terms limits liability that the law does not allow to be limited, including for death or personal injury caused by negligence, or for fraud.

5. Your details

5.1 We use the details you give when booking and paying under our Privacy Notice, linked on the booking page.

6. General

6.1 You accept these terms by ticking the box at booking and paying. Your

booking confirmation links to them.

6.2 Questions, cancellations and complaints: simon@612.studio.

6.3 These terms are governed by the law of England and Wales, whose courts have jurisdiction. If you are a consumer, you can also bring a claim in the courts where you live.